North Central's News

Delivering a difference to parts of Knox, Antelope, Pierce, and Holt Counties Since 1945



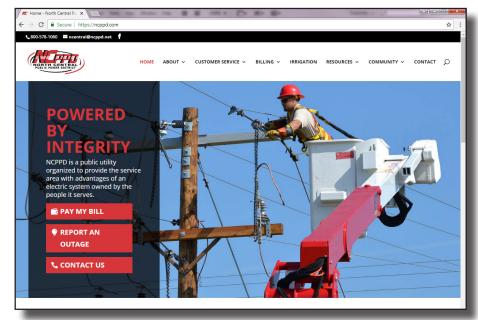
North Central PPD's website gets an updated look



lie when providing customers within our service territory with a reliable electric system that delivers power at cost-based rates. The website also boasts a clean design and an intuitive and consistent site-wide navigation system with improved menu functionality that directs you to the information most relevant to you. It is also fully responsive with mobile devices, making it easy to navigate on a wide range of web browsers and portable devices.

We've introduced a range of new content to the website, including irrigation load control hours on our **HOME** page that features up-to-theminute display of demand waiver information straight from the Nebraska Public Power District (NPPD) Doniphan Control Center. In addition, our **PAY MY BILL** tab on the **HOME** page allows you to pay your bill right from the website.

Also, you will be able to see the latest newsletter, minutes from the most current board meeting, and an upcoming agenda for future board meetings on the issues that concern







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Website....

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you - our most important asset - our customer.

Under the **ABOUT** section you will be able to see information about our proud history and the geographical area that comprises our service territory. This includes our current management team and the Board of Directors that represent you.

Under the **CUSTOMER SERVICE** tab, you can view information on reporting a power outage, reporting a nonemergency problem, the District's monthly newsletters, and links to the various forms (i.e. Automatic Payment Service Form, Sales Tax Exemption Form, Application for Electric Service Form, etc.).

The *BILLING* section provides a wealth of information about how your bill is calculated. An option to pay online is included in this area, also.

The *IRRIGATION* tab provides information specifically about the District's irrigation load control. The daily load control hours are displayed

on this page and as you scroll down there is additional information such as an Irrigation Cost Comparison spreadsheet, Irrigation Hotline Service, Load Management, Irrigation Rate Schedules and Irrigation Control Hours.

The **RESOURCES** page contains information pertaining to the District's Energy Efficiency Incentives, Energy Resources, Heating and Cooling and Safety. Statewide programs, Economic Development and information about the communities the District serves with electricity can also be found under this tab.

The **CONTACT** tab provides the District's contact information including phone numbers, address, email address, and office hours.

Going forward, we will continue to communicate regularly through our newsletter and provide news articles and notifications.

We're really proud of the new website and feel it will create the experience you're looking for when you pay us a visit. Check out the new website here: www.ncppd.com.

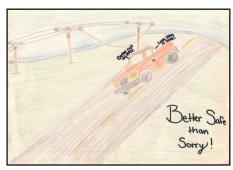
Electrical Safety Poster Contest Winners



Evelyn Kucera



Chloe Hanzlik



Lori DeCora



Melody Bonham

The Creighton Public School Kindergarten class makes a visit.





Pole Testing to Begin Along Transmission Lines

S & L Pole Testing Company will be performing transmission line pole tests starting the end of August through the first part of September. They will be testing poles throughout the North Central Public Power District (NCPPD) service area along our 34.5 kV and 69 kV transmission lines.

The pole testing will take a few weeks in each area. You will see the S & L Pole Testing Co. pick-ups and ATV's along the county roads. Please be aware of these workers and drive carefully.

Most utility poles are made of wood and their constant exposure to the environment takes a toll. Wind, moisture, and soil conditions all can distress or decay wood. Regular pole inspection and treatment helps to spot and take care of any problems before they become

critical situations.

Chemical Spraying Re-entry Times



If you experience an outage and harmful chemicals have been applied to the field, North Central PPD personnel will need to know the re-entry time. The re-entry time is the minimum amount of time that must pass between the time a chemical was applied to an area or crop and the time North Central PPD personnel can go in to the area.

S & L Pole Testing Co. is a professional firm out of Columbus, NE, that is an expert in pole evaluations. Employees from S & L will be identifiable by company logos, equipment, shirts and hard hats and will carry identification. For more information, stop in or call the Operations Department at NCPPD at 800-578-1060.







North Central Public Power District replaced 2.5 miles of 69kV transmission line insulators going to the Plainview Substation on May 9, 2018. This project had been planned for many months. North Central Public Power District (NCPPD), with the help of Cedar Knox Public Power District (CKP-PD) and the City of Plainview, took on the considerable task of replacing nearly 120 insulators. The City of Plainview started its generators a little after 7:00 A.M. to prevent any power loss to the Plainview customers. NCPPD crews, working with a CKPPD crew, started changing insulators around 7:15 A.M. and completed the project around 11:30 A.M. Todd Zimmerer, NCPPD Operations Manager, stated that the transmission line outage had been scheduled to last from 7:00 A.M. to 6:00 P.M. NCPPD is very proud to have completed that amount of work so safely and quickly. North Central Public Power District would like to thank the City of Plainview and Cedar Knox Public Power District for assisting with this project.

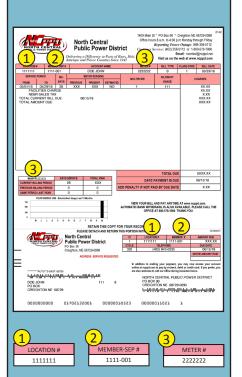
Outage Preparedness

Outages are a nuisance any time they happen. Linemen need to be dispatched as quickly as possible to the correct location to access the problem and make repairs.

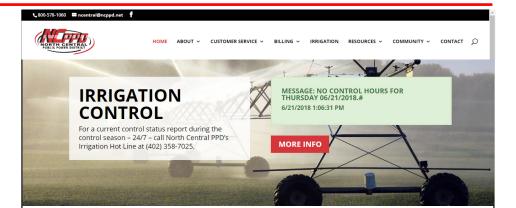
Having any one or all of these things ready will help NCPPD linemen locate the outage:

- 1. Your Location number
- 2. Your Account number
- 3. Your Meter number (especially if you have multiple accounts)
- 4. Driving directions to the outage
- 5. Your callback number (to call for clarification)
- 6. Pole Tag number

Keep this list next to your outage call magnet, your landline phone, or even in your cell phone to assist the Office or Call Center to locate your account quickly.



Information found on your bill statement



Irrigation Load Control Notification Options

The irrigation load control season is upon us. Irrigation customers who would like to know the District's daily load control hours, and/or if their irrigation service has been turned off or turned on, can take advantage of the following notification options.

Irrigation Hotline – 402-358-7025

North Central's Irrigation Hotline provides the daily load control hours, plus a weekly forecast of what the District is anticipating for load control for the week. The hotline is updated daily once we receive the daily load control hours from NPPD around 8:30 a.m. If the District is subject to control irrigation loads, we recommend customers check the hotline throughout the day for any updated messages (i.e. being released from load control early).

Text or Email Messages:

Text and/or Email messages are one of the most efficient irrigation load control notification options for irrigation customers. North Central's load control software has the capability to send automated messages to irrigation customers who want to know if their irrigation service has been turned off and when it has been turned on. North Central's daily load control hours can also be sent to customers who would like to know the daily load control hours. Knowing the daily load control hours is very useful information. Also, if there are any changes in our load control hours throughout the day customers will also receive these updated control hour messages (i.e. if NPPD releases North Central from load control earlier than what was indicated in an previous message). Text and/or email notification is a free service North Central offers. If you would like to get setup to receive a text and/or email message or would like information, please contact Sherrie at 402-358-5112.

North Central's New Website - www.ncppd.com

North Central's daily load control hours can be seen on our "NEW" website www.ncppd.com. Scroll down on the Home page of our website to the bottom of the page to view the current day's load control hours. Any changes to our load control hours will also be displayed here.

Kindergarten Class Learns Electrical Safety at North Central Public Power District



Linda Sokol, Energy Advisor

On May 16, 2018, two groups of the Creighton Elementary Kindergarten class toured the North Central Public Power District facility along with their teachers LaDonna Hazen and Justine Kibbie. First, they stopped at the office and met the personnel. The students were given a youth size imitation hard hat to wear throughout the tour to show that being safe is North Central's top priority. They got to keep the hard hat as a souvenir and were also given a goody bag to take home.

Assistant Operations Manager Brent Eggerling and Line Crew Foreman Tim Hoffman demonstrated different tools and equipment that the linemen use. Next, they demonstrated how linemen

climb poles and the importance of the tool belt and safety equipment. The visit ended with Mrs. Hazen getting her first ride in a bucket above the class. In the second group, Mrs. Kibbie got to ride in the bucket.













From our homes to yours . . .

Burger and Fries Pot Pie

Ingredients

- 1 ½ lb lean (at least 80%) ground beef
- 1 large onion, chopped (about 1 cup)
- 2 tbsp all-purpose flour
- 1 can (14.5 oz) diced tomatoes, undrained
- 1 cup shredded Cheddar cheese (4 oz)
- 2 cups frozen crispy Frenchfried potatoes

Directions

Heat oven to 450°F. In 12-inch nonstick skillet, cook beef and onion over medium-high heat about 8 minutes, stirring occasionally, until beef is thoroughly cooked; drain well. Sprinkle flour over beef mixture. Cook 1 minute, stirring constantly. Stir in tomatoes; heat to boiling. Remove from heat. In ungreased 1 1/2-quart casserole, spread beef mixture. Sprinkle with cheese. Arrange frozen potatoes evenly in single layer on top. Bake uncovered about 20 minutes or until potatoes are golden brown. Let stand 5 minutes before serving.





1409 Main St ● PO Box 90 ● Creighton, NE 68729-0090 www.ncppd.com ● E-Mail: ncentral@ncppd.net Customer Service: 402-358-5112 or 800-578-1060 Reporting Power Outage: 888-358-5112

PRSRT STD U.S. POSTAGE PAID NORFOLK, NE Permit No. 125

Powered by Integrity





FOR SALE: (in Creighton) Thomasville Hutch, solid oak, excellent condition, 6' wide x 6' tall x 18" deep, lighted with glass doors and shelves above and ample storage below. See to appreciate. Call 513-508-8280.

FOR SALE: Oak Entertainment Center. 48" wide x 54" high in light oak finish. Has 2 doors on bottom with 2 shelves between them, 2 glass doors with 2 shelves and a 27"x26" TV opening or set a TV on top. \$30 OBO. Call 402-668-2381 or 402-394-7842.

FOR SALE: 15 cu ft Whirlpool freezer. \$50 or best offer . Call 402-640-0114 (leave message).

FOR SALE: 34 foot Bounder Motor Home. Basement model, large generator, new fridge, 34,000 miles. Very nice. Call 402-336-8360.

FOR SALE: 450 International Loader tractor. Runs good, new battery, has a bar hitch, includes snow chains. Asking \$3400. Call 402-842-2303.

FOR SALE: New GMC Trifold Tonneau Cover. New list \$478 plus tax, sell for \$300. Fits short box GMC, Chevy. Call 402-358-3740 or cell 402-360-1124.

FOR SALE: Chrome Chevy Hood Propprector. Fits 2007-2014 Chevy. \$25. Call 402-358-3740 or cell 402-360-1124.

FOR SALE: Buick Enclave WeatherTech floor liners for all 3 seats. \$75. Call 402-358-3740 or cell 402-360-1124.

FOR SALE: 2 John Deere Shredder lawnmower bites. Call 402-842-3125.

FOR SALE: Dog carrier, medium size. Call 402-842-3125.

FOR SALE: DeWalt DCST920 P1 Cordless/ Brushless Trimmer and spool of nylon cutting cord, 5.0 Amp-hours Lithium Ion XP with charger, battery is interchangeable with DeWalt tools. Used 5 times. Paid over \$200. Asking \$125. Very good shape. Please call 402-841-5248.

Do you have something to sell or are you

looking for something in particular? You may call, send or email (bargain.barn@ncppd.net) your description of what's for sale or what you are looking for to our office. The ad will run in the Bargain Barn section free for one month. Please include name and telephone number. No commercial ads will be accepted, personal items only.

SCAM ALERT!!!

At another utility, scammers told customers that they were over-charged and they needed information to send them a refund.

The Scammers can actually "spoof" phone numbers and make it look like North Central PPD is calling you.

If you suspect someone is trying to scam you, hang up, delete the email, or shut the door. Then call North Central PPD at 800-358-1060 or 402-358-5112, not the phone number the scammer provides.